

ROUTT COUNTY BOARD OF COUNTY COMMISSIONERS

AGENDA COMMUNICATION FORM

ITEM DATE: August 20, 2019	ITEM TIME:
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FROM:	Kathy Nelson, Human Resources Director
TODAY'S DATE:	August 14, 2019
AGENDA TITLE:	UMR Advance Claim Review

CHECK ONE THAT APPLIES TO YOUR ITEM:	
<input checked="" type="checkbox"/> X ACTION ITEM	
<input type="checkbox"/> DIRECTION	
<input type="checkbox"/> INFORMATION	

I. DESCRIBE THE REQUEST OR ISSUE:
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Consideration to approve participation in the UMR Advance Claim Review Program.

II. RECOMMENDED ACTION:

Recommend approval to participate in the UMR Advance Claim Review Program.
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III. DESCRIBE FISCAL IMPACTS (VARIATION TO BUDGET):
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PROPOSED REVENUE: The program is expected to offer between 14% and 28% in incremental savings.

PROPOSED EXPENDITURE: None. UMR charges a 30% fee on the total savings on the claim. It will be billed as part of our monthly invoice. Routt County would keep the difference in claim savings.
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FUNDING SOURCE: Insurance Pool

IV. IMPACTS OF A REGIONAL NATURE OR ON OTHER JURISDICTIONS (IDENTIFY ANY COMMUNICATIONS ON THIS ITEM):

None known.

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V. BACKGROUND INFORMATION:

Effective July 1, 2019, UMR began an Advance Claim Review (ACR) program offering additional savings opportunities to their clients.

The program includes an additional claim review for professional coding accuracy and increased savings. It is a unique, post-service, pre-payment claims verification program with the potential to generate savings through a specialized review process.

The process features a team of board-certified medical directors that review claims and records by specialty for accurate coding. They compare physician claims with surgical notes to identify and prevent the payment of submitted claims that aren't consistent with the actual services rendered or documented in the physician's clinical notes.

Rather than identify an over payment of claims and then try to recoup them after the fact, UMR's ACR actually stops payment of erroneous claims before they occur.

I reached out to our benefits advisor, Hays Companies, to consult with them on the program. They indicated the only potential downside is that claims processing might take a bit longer due to a more extensive review upfront.

If program participation is approved, UMR will update the language in the internal installation document of our agreement for signature.

VI. LEGAL ISSUES:

None known.

VII. CONFLICTS OR ENVIRONMENTAL ISSUES:

None known.

VIII. SUMMARY AND OTHER OPTIONS:

The Board can approve participation in this program or not approve it at this time.